

**Results Framework (RF) - Communication Science & Technology - SAP M&E - Policy 5 (NCIT)**

Sector Outcome	Result Indicators	Indicator Type	Unit of Measure	Baseline	Targets/ Achievements						Lead Agency
						2009	2010	2011*	2012	2013	
5. Access and use of eGovernment services increased across the country (P5)	1. Government staff trained in the use of IT and the delivery of eGovernment services (P5S3)	Output	No	562	Target	200	1,200	1,200	1,200	1,200	NCIT
					Ach	562	1,353	1,026			
	2. Government offices connected by eGovernment Platform increased (P5S1)	Output	No	105	Target	80	120	150	180	250	NCIT
					Ach	105	113	138			
	3. Government to government electronic service transactions increased and government intranet portal usage increased (P5S2)	Outcome	No	99,673	Target	-	100,000	120,000	150,000	200,000	NCIT
					Ach	-	99,673	83,010			
	4. Government to citizen and government to business electronic service transactions and government portal usage increased (P5S4)	Outcome	No	139,724	Target	-	100,000	200,000	300,000	400,000	NCIT
					Ach	-	139,724	283,021			

\*2011 - Figures Upto June 2011; Will be updated at end of year